

Student Union and Student Success Center Operations

UMKC Division of Student Affairs

2018-2019

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Mission Statement	<p>As the heart of the campus community, the Student Center operation provides a welcoming and sustainable environment that offers high quality, integrated, and responsive services that promote students' academic and personal success in support of retention and graduation goals while valuing the diversity of all students.</p>
Core functions by the numbers...	<ul style="list-style-type: none"> • Total number of events hosted: 5,601 • Number of events hosted at the Student Union: 3,006 • Number of events hosted at the Student Success Center: 2,595 • Number of outdoor events hosted: 62 • Number of Summer Conferences hosted: 30 • Number of Summer Conference Participants: 527 • Number of Student Organization events: 1,775 • Number of Community and Sponsored Events: 256 • Number of New Student Orientations: 14 • Number of Campus Preview Days: 7 • Number of Experience UMKC Days: 2
Top Accomplishments: Campus Collaborations	<ul style="list-style-type: none"> • The operation partnered with the Student Board of Governors and UMKC Dining Services to create the Roo Express Program in January of 2019. In addition to the original "to go" options for students in the Dining Center, this program allows meal plan holders to utilize board meal swipes for a meal-to-go during the operating hours at Smart Market in Oak Street Hall and during a defined timeframe at Jazzman's Café and Bakery in the Student Union. During the Spring Semester of 2019, there were a total of 5,531 board swipes in the program, with 2,436 occurring at Jazzman's and 3,095 at Smart Market. • Conference and Event Resources partnered with the Office of Residential Life, UMKC Dining Services, Information Services, and Parking Operations to host 30 summer conference programs designed to showcase the campus experience to students locally and from around the globe. Over 500 individuals spent time on the UMKC Campus as a part of summer programs, including the nationally-based ID Tech program.

<p>Top Accomplishments: Campus Collaborations (cont.)</p>	<ul style="list-style-type: none"> • The unit partnered with the Division of Diversity and Inclusion to host the Social Justice Book and Lecture Series, Pride Lecture Series, Cesar Chavez Lecture Series, Martin Luther King Jr. Lecture Series, and Women of Color Leadership Conference. • The Student Union and Student Success Center operations provide annual operational support to the Office of Admissions, including individual family visits, Preview Days, Experience UMKC Days, Family Weekend, and Orientation Programs. • The One Card Office worked in conjunction with Information Services, UMKC Police Department, and Dining Services to complete the upgrade of the central software system for card services, moving from CBORD Odyssey to CBORD Gold. The process unified all systems on to one platform to create flexibility for future growth and expansion of services to students and the campus community. • The unit collaborates on an annual basis with academic units and the Office of University Special Events to produce Convocation and the Commencement Exercises for the institution. • The unit partners with academic units across the campus to support visit day programs and program showcases throughout the academic year, including the School of Medicine and the School of Engineering.
<p>Top Accomplishments: Community Partnerships</p>	<ul style="list-style-type: none"> • Conference and Event Resources continues to partner with local businesses to provide hospitality accommodations to student interns visiting the Kansas City area each summer. Partnerships with Cerner Corporation, American Century Investments, Kansas Medical Center, and Kansas City Southern Rail highlight a summer program designed to support the local business community and emphasize the educational focus of UMKC. The unit also served as the university liaison in serving the Sporting KC Girls Soccer Camp on campus for the first time. • The unit continued to host events in the Student Union and the Atterbury Student Success Center in support of the university's partnership and engagement opportunities with the Greater Kansas City community, including the annual reengagement with the Literacy KC Corporate Spelling Bee, as well as the Southtown Awards Luncheon, Black Archives Luncheon, and the commencement exercises of De La Salle, Frontier School of Excellence, and the Kansas City Missouri Public School District. • The operation continued in the annual support of the R.A. Bloch Cancer Foundation with the in-kind donation of support materials for the Cancer Survivors Rally, held in June of each year.